



**Department of
Civil Service**

Candidate Equipment Requirements for
Remotely Proctored
Civil Service Examinations

Table of Contents

Prerequisites for Candidates.....	3
Microsoft Windows Operating System.....	3
Equipment Requirements	3
Software Requirements	3
Internet Requirements.....	3
Macintosh (Mac) Operating System	5
Equipment Requirements	5
Software Requirements	5
Internet Requirements.....	5

Prerequisites for Candidates

Microsoft Windows Operating System

Equipment Requirements

Hardware	Minimum Specifications
Hardware Type	Laptop or desktop
Processor	Dual-Core Intel i3/i5
Ram	4GB
Available Disk Space	15 GB hard disk free space
Display Resolution	Best view in 1280 x 1024

Software Requirements

Software	Minimum Specifications
Operating Systems	<ul style="list-style-type: none">Windows 10 Professional EditionWindows 10 Home Edition
Browsers	<ul style="list-style-type: none">Google Chrome Version 80.0Firefox Version 69.0
Pop-up Blocker	All pop-up blockers must be disabled to begin the test.
Antivirus	Freeware antivirus tools are not supported.

Internet Requirements

Internet	Minimum Specifications
Broadband Connection	<ul style="list-style-type: none">Network speed of 5 Mbps

Important Notes

- ***Smartphones (iOS & Android), tablets (iOS, Android, and Windows Surface), Windows 7 and Windows 8 machines, and Google Chromebooks are not supported for remotely proctored examinations.***
- ***Freeware antivirus tools should be disabled. If the secure browser application that is required to participate in a remotely proctored exam is being blocked by an antivirus tool, please change the antivirus settings to allow the secure browser application to run.***

Macintosh (Mac) Operating System

Equipment Requirements

Hardware	Minimum Specifications
Hardware Type	MacBook (laptop) or iMac (desktop)
Processor	Dual-Core Intel i3/i5
Ram	4GB
Available Disk Space	15 GB hard disk free space
Display Resolution	Best view in 1280 x 1024

Software Requirements

Software	Minimum Specifications
Operating Systems	<ul style="list-style-type: none">• Catalina 10.15.5
Browsers	<ul style="list-style-type: none">• Google Chrome Version 80.0• Firefox Version 69.0
Pop-up Blocker	All pop-up blockers must be disabled to begin the test.
Antivirus	Freeware antivirus tools are not supported.

Internet Requirements

Internet	Minimum Specifications
Broadband Connection	<ul style="list-style-type: none">• Network speed of 5 Mbps

Important Notes

- *Any MacOS version before 10.15.5 is not supported due to a recent MacOS upgrade.*
- *iPads & iPhones are not supported for remotely proctored examinations.*



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Visit the New York State
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